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1. The complaint services should be independant from Les C.J. de la Monterege management and location. They should have the authority to make and enforce recommendations and reprimands with Youth Protection employees. This would eliminate bias within the complaint service. Filing a complaint about the DYP to the DYP does not work, nor does it make sense!
2. Children should not be placed in smoking foster homes, and not be given the funds or means to smoke under the responsibility of Youth Protection. Respecting all the Provincial laws concerning tabbaco and alcohol with minors.
3. Interviews by social workers with parents must be audio recorded for the protection of both parties. Or a neutral third party not connected with Youth Protection to be present to monitor the meeting to ensure proper conduct and information is given to parents. This to avoid private interviews where a social worker could abuse their authority.
4. Total financial reimbursement to families when improper investigations or false accusations are found. This should include family contribution placement cost, lawyer fees, lost work days and expenses directly related.
Why do parents and thier children have to pay the price for mistakes made by the DYP.
5. Polygram test should be given if requested by parents or Youth Protection in difficult cases.
Two test should be given by two different examiners. One selected by parents and the other by Youth Protection. Both at expense of Youth Protection.
6. Phychological evaulations should be given by two experienced phychologists. One chosen by the parents and the other by Youth Protection. Both at the expense of Youth Protection. This to ensure fairness and to avoid any possible bias by the phychological service connected to Youth Protection.

7. Prior to any legal action by Youth Protection, parents must have the right to be present at discussion with the persons or community in which the social worker presents their findings and opinions. Currently parents have no representation at this level.
8. Parents forced to pay placement contributions for a child must not be pushed into financial jeopardy which will directly affect other children within the remaining family.
All avenues should be given to parents to arrange methods of affordable payments, without legal threats by the financial department of Youth Protection.
9. The Ombudsman for health and social services must be an elected individual not appointed by the health minister. To ensure transparency, members of Parliament must elect this individual. Such as the civil Ombudsman is elected by members of Parliament.
10. Directors and managers should make themselves available if requested by parents, not remaining behind locked doors or refuse appointments and phone calls.
11. Social workers must not be permitted to involve themselves on personal time including vacation.
This to avoid any possibility of a social worker who maybe acting in bad faith to control children and situations.
12. Investigations must be completely documented and with the assistance of the police department.
This to avoid prejudgement by social workers and Youth Protection. The involvement of police would ensure expertise and a thorough investigation.
13. Children claiming abuse must be examined by a medical physician in all cases. (When an intervening party observes injuries and to avoid interpretation of their seriousness, extent and causes. That party require an evaluation by a physician and base his or her judgement on the strength of that

evaluation.) Stated August 4, 2003 by Sylvette Grenier representative of health and social services Ombudsman.

14. Psychological and emotional aid to children must be immediate and not based on availability, budget cost or the personal opinion of a social worker.
15. Parents rights and authourities must be respected at all times concering their children under the care of Youth Protection.
ie:
 - Visits outside the country.
 - Sleep overs.
 - Minors permitted to leave in vehicules with young adults not known to the parents or family.
 - Parents must be informed immediately when runaway children are found and fall under the care of Youth Protection.
 - Visitation with the child or children must be maintained with the parent not being accused..